

THINGS ARE LOOKIN' UP - LEARN WHERE TO LOOK February 6 - 7, 2019



Durham Meetings: Durham Convention Center - 301 West Morgan St., Lodging: Durham Marriott - 201 Foster St.

2019 SPONSORS: PLATINUM: Philips Respironics & VGM; GOLD: Drive/DeVilbiss, ResMed

SILVER: Brightree, Compass, McKesson, MedBill, O2 Concepts, Van Products Mobility/Commercial Upfit BRONZE: ACHC, Allegiance Group, Essity, Fisher & Paykel, Golden Technologies, Pharmacists Mutual, Prochant, The B&G Group, Va Medical Repair

Wednesday, February 6 (Meetings: Junior Ballroom D & Exhibits: Grand Ballroom I-II)

9:00 am	Board Meeting - Open to Membership (Meeting Room 3) 10:00 am - Exhibitor Set Up Begins
12:00 noon	Meeting Registration Open - Pick up Meeting Materials
12:30 pm	President's Welcome, General Meeting, Presenting 2019 Slate & Committee Reports;
12:45 pm	Wayne van Halem, President, The van Halem Group
-	"2019 Audit & Compliance Update: What's the Latest?"

The audit world for suppliers has improved, but it still is not perfect. New audit programs and changing focus for audit entities still create frustrations and problems for suppliers simply trying to follow the rules and take care of their patients. CMS has also recently implemented a new strategy requiring companies that have been audited to conduct their own internal 6-year lookback audit and voluntarily refund money. In some cases, just one claim could lead to this significant action being taken. This presentation will provide the ever-important overview of the current landscape as well as important information on what future changes could affect suppliers. Most importantly, attendees will gather tips needed to successfully navigate the myriad of audits that suppliers are subject to as well as how to respond in the event you receive a 6-year lookback letter.

2:00 pm	Kim Brummett, VP Regulatory Affairs, AAHomecare, " <u>Regulatory Updates & Trends</u> "	
Kim will inform us of the many project	ts & other initiatives at AAHomecare that benefit the provider and supplier community plus share national trends to avoid and embrace.	
2:30 pm	Dessert Break in Meeting Room	
2:45 pm	John Gallagher, VP Government Relations, VGM SPONSOR VGM	
	"Federal Washington Update & Working with Legislators"	
John gives us his Legislative update with focus on what's going on in Washington, our state delegations, HHS & CMS and who our new champions are that we can count on for change.		
3:30 pm	Mark Higley, VP Payer Relations, VGM SPONSOR VGM	
	" <u>The NEW & Improved 2021 Bid Program</u> "	

We now have some information as to how the new auction will work (and its generally good news)...while we still await a few details. There are some tips, strategies – and perhaps a few hazards – that HME providers should be aware of and prepare accordingly. Mark will demonstrate!

4:30 pm Ronda Buhrmester, VGM SPONSOR VGM

"Solutions for the HME Supplier: Options & Opportunities"

Operating in a complex HME industry has its challenges starting at the front line (intake) through delivery to the patient and finally getting reimbursed for services provided on a timely basis. The process involves the entire HME staff knowing the guidelines and medical policies provided by the payers are required. You must set policies to help the staff feel confident when helping a referral source or beneficiary to provide solutions. The answer MUST be "These are the options" so the beneficiary can make their own choice and the company gets paid for the services. Cash sale? Non-assigned? Is an ABN required or not? What does upgrade mean? What other cash selling solutions (opportunities) for the beneficiary? HME suppliers are the solution with a variety of options AND opportunities available for referrals and beneficiaries in a complicated industry.

 S:45 pm
 Exhibit Reception: Cocktails & Hors-d'oeuvres, Entertainment: Roving Magic! SPONSOR Philips Respironics

 7:15 pm
 Enjoy your Evening - Dinner on your own

 Thursday, February 7 (Meetings: Junior Ballroom D & Exhibits: Grand Ballroom I-II)

 8:00 am
 Continental Breakfast with Exhibitors

 8:30 am
 Ty Bello - CEO, Team @ Work

 "HME Business Optimization - The NEW NORMAL"
 SPONSOR Prochant

 There is always uncertainty in every business, but those that choose to set a Business Optimization Plan are less often to come short of their goals and also demonstrate greater stability in good and bad times.

 A Business Optimization Plan will provide both Strategic and Tactical Processes that set the course for your next year, establishes metrics and a business cadence for success, delivery results and change the way you do business. The Business Optimization Plan will take your business from Here (the Now) to the THERE, The NEW NORMAL.

10:00 am	Break with Exhibitors
10:30 am	TECHNOLOGY PANEL: <u>Optimizing Technology for HME Efficiencies - Tap into the Power at Your Fingertips</u>
	Panelists: Brad Heath, Keith Kuhn, Andrew Trammell; Moderator: Ty Bello
Learn what advanced tools are av	ailable NOW for the HME business to thrive and succeed. Hear from Business leaders and learn how to use these tools to succeed. VMR, POD confirmations,
improving cash flow, paperless eff	ficiencies, improved audit risks, POS
11:15 am	NC Division of Medical Assistance Presentations
	John Vitiello, DMEPOS Mgr; John Stancil, DMEPOS/Pharmacy Dir.; Sheri Spainhour, PT
	" <u>Medicaid Update, Future of Managed Care in NC & More</u> "
DMA & Management staff gives an o	averview of the program updates, in-depth look at current issues plus Medicaid Reform/ Expansion will also be addressed Q&A Session to follow.
BREAKOUTS	VA Medicaid & WV Medicaid Roundtable discussions
12:30 pm	Lunch with Exhibitors SPONSOR Drive DeVilbiss & ResMed
1:30 pm	Steve Rogers, BCBS, Strategic Provider Relationships
	" <u>BCBS of NC Update</u> "
BCBS staff will provide the latest info	prmation for providers in 2019, their progams and policies, including AIM and other updates
2:00 pm	Laura Williard, VP Payer Relations, AAHomecare, " <u>State Payer Relations Updates & Trends</u> "
Laura will inform us of the many proj	ects & other initiatives at AAHomecare that benefit the provider and supplier community plus share national trends to avoid and embrace.
2:30 pm	Judie Roan, CGS Jurisdiction C DME MAC
	" <u>Medicare Update & Q&A</u> "
Judie from CGS gives updates and a	answers questions regarding Medicare program participation.
Breakout 2:30 pm	CEO/MANAGER BREAKOUT with Ty Bello: " <u>Strategic Planning for 2019: Business Strategy</u> " SPONSOR Prochant
	Is needed to begin the process and navigate your way to a SUCCESSFUL Business Optimization Path. We will Identify the Road Blocks to Strategic Planning and Business
	egin and Navigate your way through a Strategic Plan, and Begin to Create your companies BHAG. (Big Hairy Audacious Goal)
4:00 pm	Adjourn

Note: ACMESA reserves the right to change agenda/meetings due to emergencies, insufficient registrations, etc. ACMESA takes pride in presenting speakers on topics of interest and the speakers we offer are widely recognized as experts in their field. However, the ACMESA staff and its officers and board of directors are not able to evaluate the accuracy and content of their presentations which are highly technical in nature and often require professional judgments. For this reason, ACMESA and its staff, officers, and directors assume no liability growing from the advice and information such speakers eres oresent. Email beth@AtlantiCoastMESA.ora

Atlantic Coast Medical Equipment Services Association
REGISTRATION FORM - Formally NCAMES & VADMEC, now ACMESA "THINGS ARE LOOKIN' UP - LEARN WHERE TO LOOK" February 6 - 7, 2019
Online Registration available - www.AtlanticCoastMESA.org - Agenda Online Meeting Location: Durham Convention Center - 301 West Morgan St., Durham Hotel Adjacent to DCC - Durham Marriott City Center - 201 Foster St., Durham Reservations: 919-768-6000 - \$142 Rooms. Cut-off 1/18/19
Company Name
Attendee's Name
EMAIL ADDRESS FOR EACH ATTENDEE REQUIRED!
(confirmations will ONLY be sent by Email) Additional Attendee(s)
CityStateZip
Phone
Please reserve your room at \$142.00 per night by January 18, 2019. Room Reservations made later will be "space available" and perhaps at a higher rate!! Meeting Fee Schedule: (2019 Dues MUST be paid for Member rates to apply!)
Member Meeting Fee\$225.00 (01/12/19 & after)(includes: Two-day meeting, breaks, exhibits Cocktails, Lunch and all meeting materials)Additional Employee (s) (01/12/19 & after)atAcception ONLY (Wed extra Non-meeting attendees)At \$25.00Non-Member(s)FeeAdditional StreetAdditional S
PROVIDER TOTAL
EXHIBITIOR: 6' Table Top (set up times from 2pm Feb 6; breakdown by 5pm Feb 7. First exhibit time Feb. 6 not before 5:00 pm) SPONSORS NO CHARGE (ONE FREE EXHIBIT in 2019 - Winter or Summer) One attendee Associate Member \$300 per table at \$300.00
EXHIBITOR TOTAL
BE A 2019 Sponsor!! Includes ONE 6' Table top and <u>Winter or Summer</u> , plus name on sponsor board & all meeting materials, supply "goodies" for the meeting bags, name tag sponsor ribbons, recognition on ACMESA website BRONZE = \$1500, SILVER = \$2500, GOLD = \$3500, PLATINUM = \$5000 (2 free exhibits allowed) Please remit to: ACMESA • PO Box 4411 • Cary, NC 27519-4411 • Phone: 919-387-1221 You may mail or fax this registration form if you are paying by check. You may pay by Credit Card and fax to 919-249-1394 or for the most secure method, register and pay ONLINE! www.AtlanticCoastMESA.org. Refunds requested by 1-31-19, get refund less \$25.00 handling fee.
Hotel Block REGISTRATION DEADLINE: January 18, 2019